



## Form - Satisfaction guarantee:

Please fill in all fields.

Order no.: \_\_\_\_\_

(You can find your order number in the order confirmation you received by email after your purchase)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Zip code, Country: \_\_\_\_\_

Phone number: \_\_\_\_\_

E-Mail: \_\_\_\_\_

### **Bank details (for refund):**

Bank: \_\_\_\_\_

Account number: \_\_\_\_\_

Which product did you buy and why did you decide to buy this particular CBD product?

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What condition/ suffering have you hoped CBD could improve?

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How have you dosed the product?

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How strong was the effect of the CBD product on a scale from 1 to 5? (1 means no effect and 5 means a really good effect). Mark with a cross.

1	2	3	4	5

Which effect did you expect on a scale from 1 to 5? (1 means no effect and 5 means a really good effect). Mark with a cross.

1	2	3	4	5

If we think another CBD product would be more suitable to meet your needs, would you like to try another CBD product instead of getting a refund? Mark with a cross.

Yes	No

Please leave any further comments here:

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Conditions:

1. The satisfaction guarantee is an offer only for purchases at nordiccbd.co.uk
2. If you are not satisfied with the product, you must send this signed form to info@nordiccbd.co.uk within 30 working days of receiving the product.
3. The offer is only valid for consumers - NOT dealers or wholesalers.
4. If we approve your request, we will send you a return label on our behalf. If you return the product WITHOUT using our return label, you will be responsible for shipping costs.
5. You can only make use of the satisfaction guarantee once.
6. Any discounts or other offers related to the original purchase will also be deducted in the event of a possible refund.
7. The satisfaction guarantee does not apply to products which you received free of charge.
8. The satisfaction guarantee only applies if we believe that you meet the requirements.
9. Nordic Oil cannot be held responsible for delays or non-payment due to events beyond our control.
10. The satisfaction guarantee applies only to CBD oil and capsules
  - a CBD oil (5% / 500mg)
  - b CBD oil (15% / 1500mg)
  - c CBD oil (15% / 1500mg) with curcumine and piperine
  - d CBD oil (20% / 2000mg)
  - e CBD capsules (384 mg).
11. If you received the wrong product, please do not use the satisfaction guarantee form but contact our customer service.

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Date

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Signature